

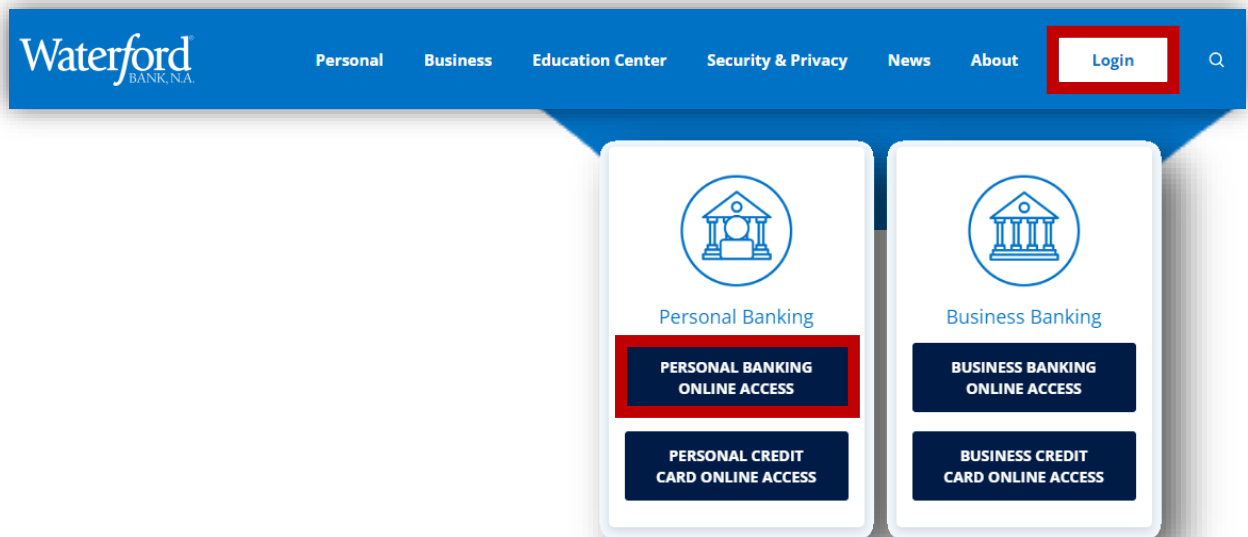


Mobile Banking Setup

With our Mobile App, you can access your accounts and control your debit cards wherever you are. On the go or from the comfort of your home, it's never been easier to manage your money from your smartphone or tablet.

It's easy to get started with these simple steps:

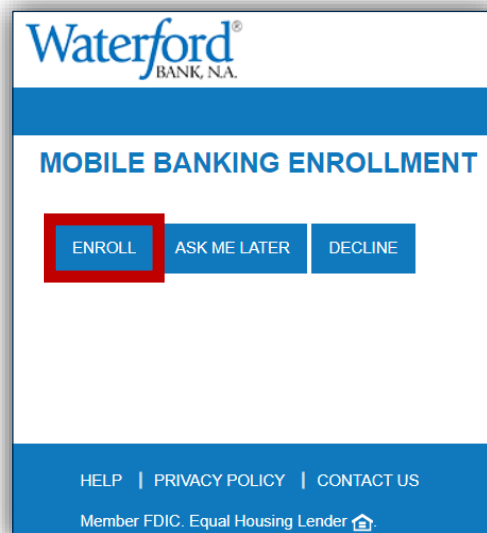
1. Visit www.waterfordbankna.com and Click Login to your Personal Banking Online Access.



2. On the first Login to Personal Banking, you will be prompted to Enroll in Mobile Banking as well.

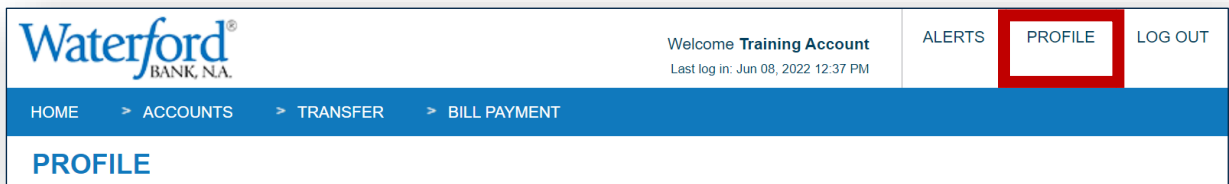
If you wish to Enroll immediately,
Click the Enroll button
You may skip to Step #5 in these instructions

The following Steps #3 & #4,
explain how to enroll if you have previously
declined enrollment in Mobile Banking.

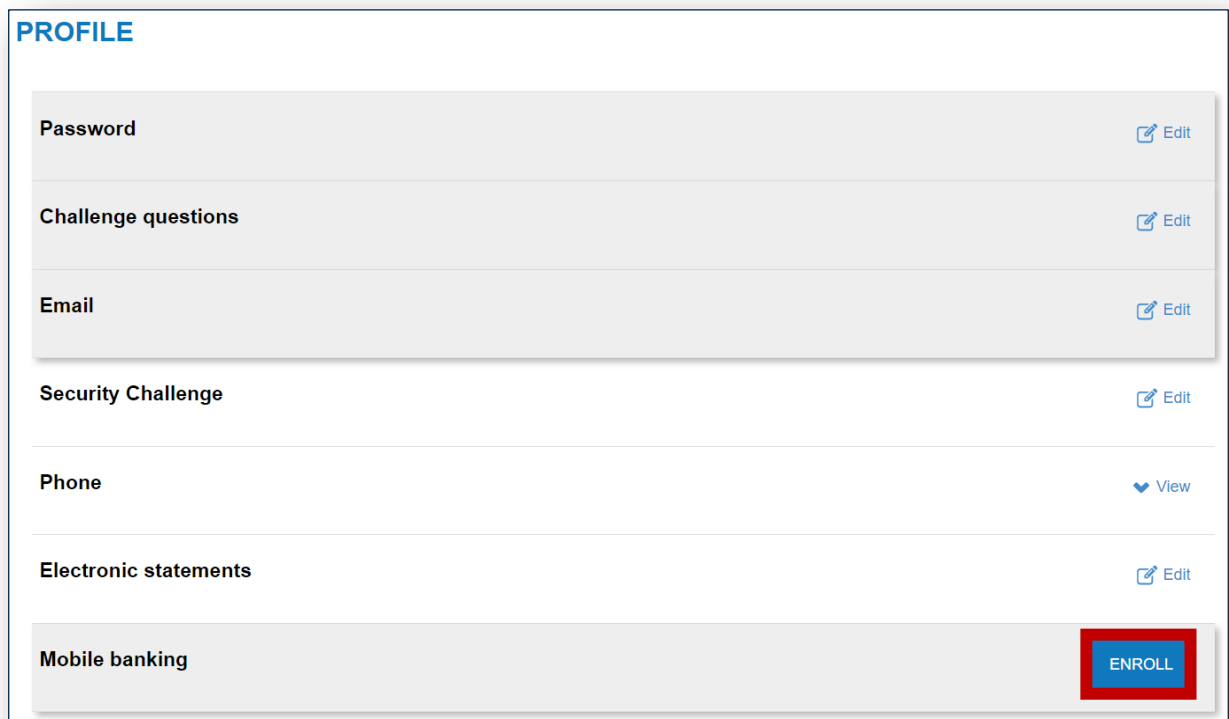




3. If you have logged in to Online Banking and were not prompted to Enroll in Mobile Banking, you will want to click on the Profile tab in the upper right hand portion of your screen.
The Configuration page for Online Banking, where you can change your Personal settings, will appear.



4. The last choice on this page will say Mobile Banking.
Click the Enroll button under that section.





5. The Terms and Conditions page will appear in a new browser tab.

The box next to the statement of Acceptance must be checked before the Continue button will appear.
Click the Continue button.

Terms and Conditions for Mobile Banking

Thank you for using the Mobile Money Services ("Services") and any related Software ("Software") provided by Waterford Bank N.A. ("Financial Institution") combined with your handheld's text messaging capabilities. By participating in the Services or using the Software, you are agreeing to the following terms and conditions, in addition to any terms and conditions to which you have previously agreed with respect to the underlying electronic banking and billpay services of which the Service is a part. Financial Institution in its discretion may modify these Terms and Conditions at any time. Standard messaging charges apply.

Terms and Conditions:

a. Program: Financial Institution offers their customers mobile access to their account information (e.g., for checking balances and last transactions) over the Short Message Service (SMS), as well as the option to set up alerts for their accounts (e.g., low balance alerts). Enrollment requires identification of the user's banking relationship with Financial Institution as well as providing a mobile phone number. The mobile phone number's verification is done by the user receiving an SMS message with a verification code which they will have to enter on the website. Additionally, customers may select the type of alerts and other preferences which will determine, together with their account data, the frequency of alerts delivered to the customer. This program will be ongoing. Standard messaging charges apply. Customers will be allowed to opt out of this program at any time.

☒ I accept these Terms and Conditions

Continue

Printer friendly page (opens in new window)

6. The next page will link you to the correct Waterford Mobile App in either the Google or Apple Store.

Phones - You can send the link through a text message directly to your cell phone.

Select the radio button next to your type of phone and type your phone number.

(Don't use dashes or a 1 before area code)

Click Send

Tablets - You can click on the Store button that matches your device type and it will take you directly to the App

For your phone [View screenshot](#)

On your device, open Google Play or the App Store and search for us, or click either of the download images below.

OR Send me the download link via text message to this number:
Please select the store:

☒ Android Google Play Store
☐ iPhone App Store

Please provide your phone number:

Send

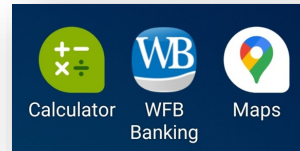
For your tablet [View screenshot](#)

On your device, open Google Play or the App Store and search for us, or click either of the download images below.



7. After the Mobile App installs, Click on the Icon. Enter the same Username and Password that you use for Online Banking. Select Log In.



Instant Balance

testaccess

☐ Save ID

[Enroll now](#) [Forgot Password?](#)

8. Waterford Bank uses Two-Factor authentication through Text Messages. When you Log In to Mobile Banking for the first time, a 6 digit code will be sent to the number we have on record. Enter the 6 digit code and click Verify.

If the Phone number is not correct, Please call Customer Care at: 1-855-896-2064

9. Accept the Terms & Conditions prompt.

10. Click on Accounts to View transaction details.

11. The More icon will allow you to change your password and manage alerts.

Terms & conditions

Thank you for using the Mobile Money Services ("Services") and any related Software ("Software") provided by Waterford Bank N.A. ("Financial Institution") combined with your handheld's text I have read and accepted the above Terms

Verification code

For your protection, an additional security step is required. Enter the verification code that was sent to:

+1-419-720-3900 MobilePhone

230925

A verification code may take up to 2 minutes to be delivered. Please wait before requesting a new code.



Sort Accounts

Spending Account *0863	\$112.38 Avail bal \$112.38	>
Other Business *0871	\$87.77 Avail bal \$87.77	>
Credit Card Account *3296	\$25.00 Avail bal \$25.00	>

SETTINGS

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Note: Fingerprint or Face ID need to be enabled in your device's settings before they can be used for Mobile Banking.